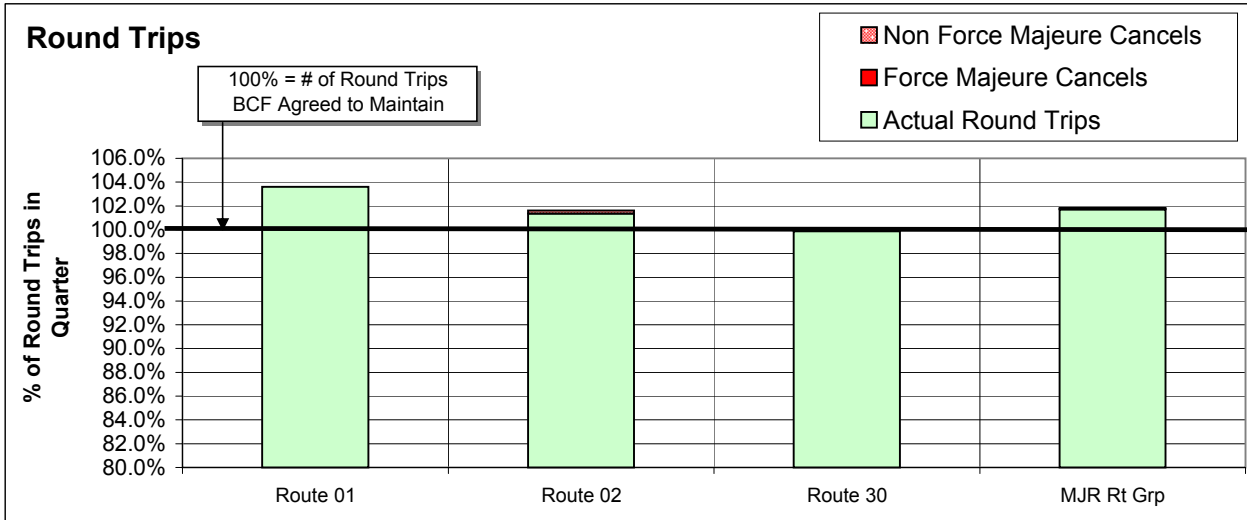
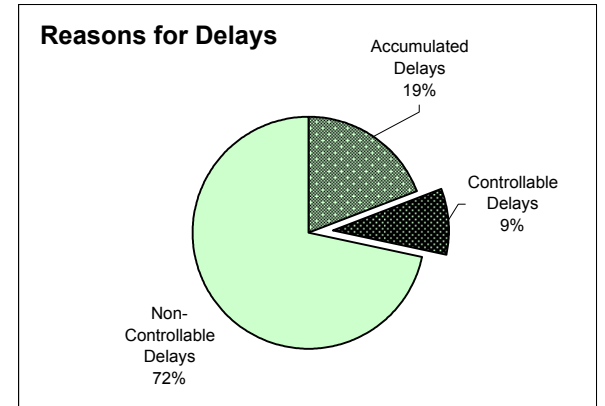


# APPENDIX 4: Round Trip Service Delivery and On Time Performance for the 3rd Quarter - 2004/05 Ending December 31, 2004

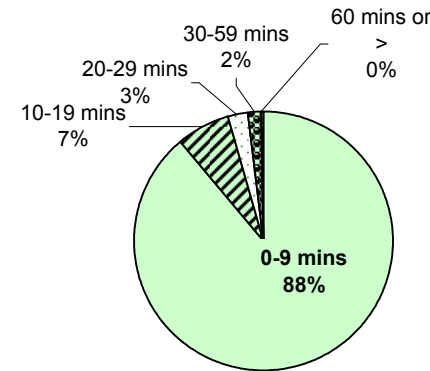
## ROUTE GROUP: Major Routes



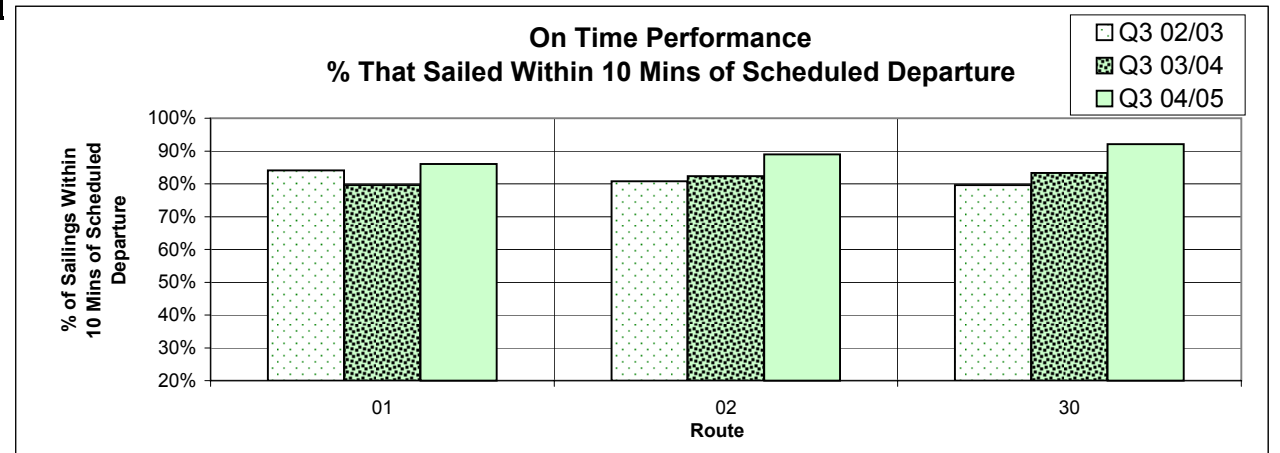
Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT/ (Short RT)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	835.0	865.0	30.0	40.1%
Route 02	Horseshoe Bay-Departure Bay	745.0	755.0	10.0	16.9%
Route 30	Duke Point-Tsawwassen	706.0	705.0	-1.0	3.3%
<b>MAJOR Route Group Total</b>		<b>2,286.0</b>	<b>2,325.0</b>	<b>39.0</b>	<b>21.4%</b>



### On Time Performance 2004/05



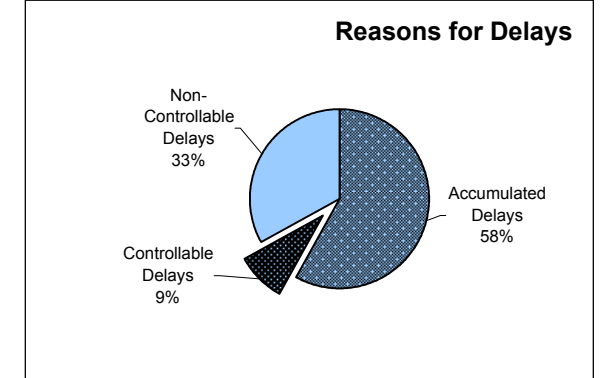
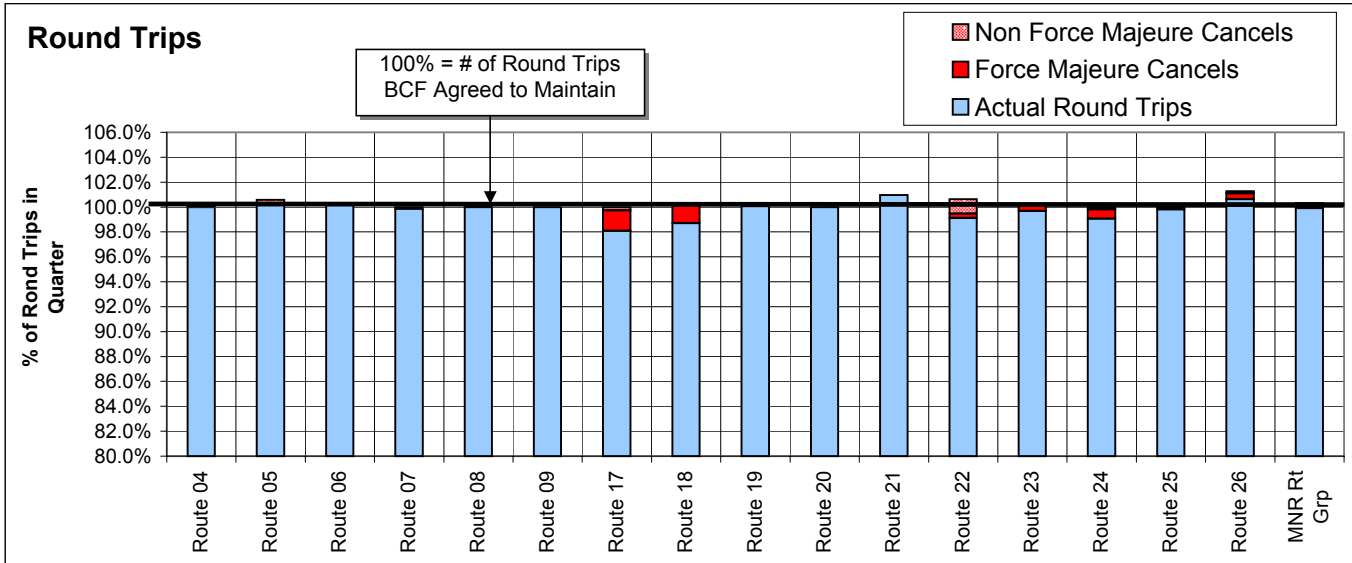
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**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay



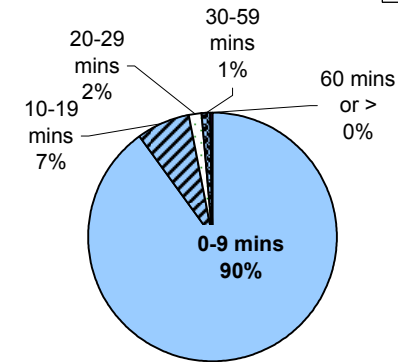
**NOTES:** (1) Sailings greater than the 100% BCF agreed to maintain are a result of traffic demand  
(2) Force Majeure means something beyond control of the company (e.g. bad weather)

# APPENDIX 4: Round Trip Service Delivery and On Time Performance for the 3rd Quarter - 2004/05 Ending December 31, 2004

## ROUTE GROUP: Minor Routes

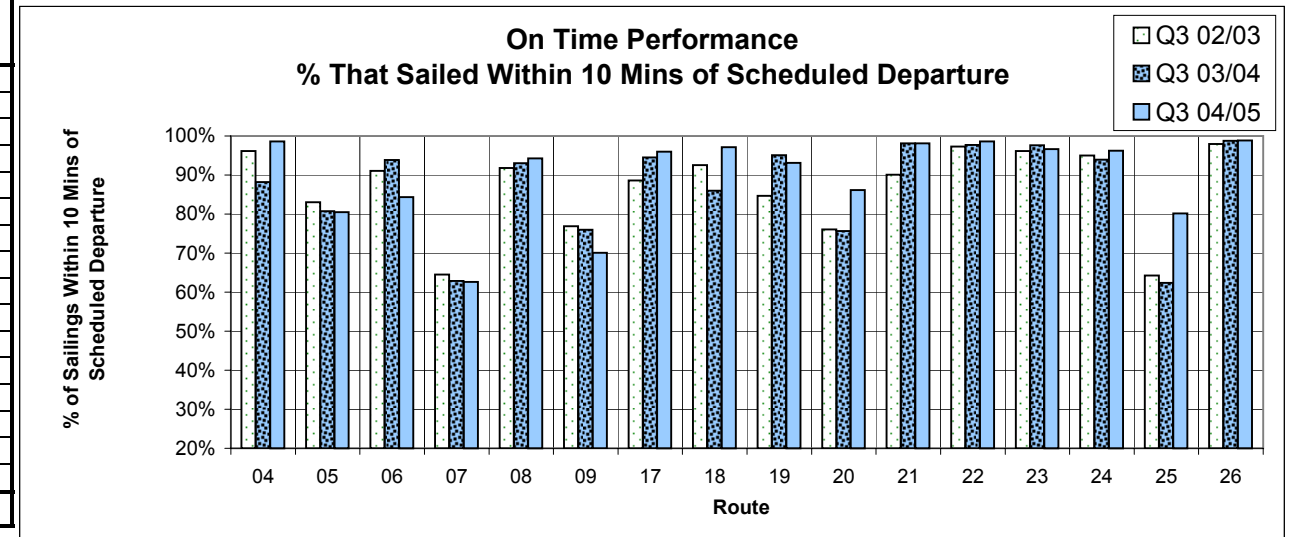


### On Time Performance 2004/05



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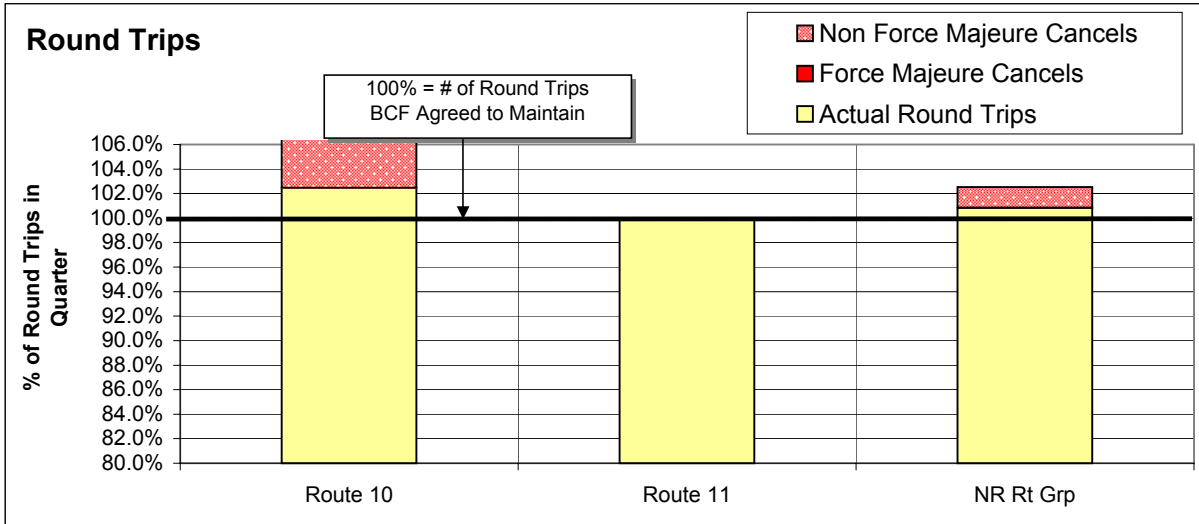
Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT/ (Short RT)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	722.0	722.0	0.0	4.4%
Route 05	Swartz Bay-Southern Gulf Islands	866.0	868.0	2.0	2.0%
Route 06	Crofton-Vesuvius Bay	1,269.0	1,271.0	2.0	1.4%
Route 07	Earls Cove-Saltory Bay	725.0	724.0	-1.0	1.5%
Route 08	Horseshoe Bay-Bowen Island	1,403.0	1,403.0	0.0	10.8%
Route 09	Tsawwassen-Long Harbour	184.0	184.0	0.0	0.9%
Route 17	Little River (Comox)-Powell River	368.0	361.0	-7.0	1.0%
Route 18	Westview (Powell River)-Blubber Bay (Texada)	920.0	908.0	-12.0	0.6%
Route 19	Nanaimo Harbour-Descanso Bay (Gabriola)	1,443.0	1,444.0	1.0	10.8%
Route 20	Chemainus-Thetis-Kuper	1,012.0	1,012.0	0.0	3.4%
Route 21	Buckley Bay-Denman West	1,549.0	1,564.0	15.0	2.0%
Route 22	Gravelley Bay (Denman East)-Shingle Spit (Hornby)	1,133.0	1,123.0	-10.0	0.8%
Route 23	Campbell River-Quathiaski Cove (Quadra)	1,576.0	1,571.0	-5.0	7.2%
Route 24	Heriod Bay (Quadra)-Whaletown (Cortes)	539.0	534.0	-5.0	4.7%
Route 25	Port McNeill-Sointula-Alert Bay	997.0	995.0	-2.0	0.9%
Route 26	Skidegate-Alliford Bay	1,104.0	1,111.0	7.0	0.8%
<b>MINOR Route Group Total</b>		<b>15,810.0</b>	<b>15,795.0</b>	<b>-15.0</b>	<b>3.9%</b>



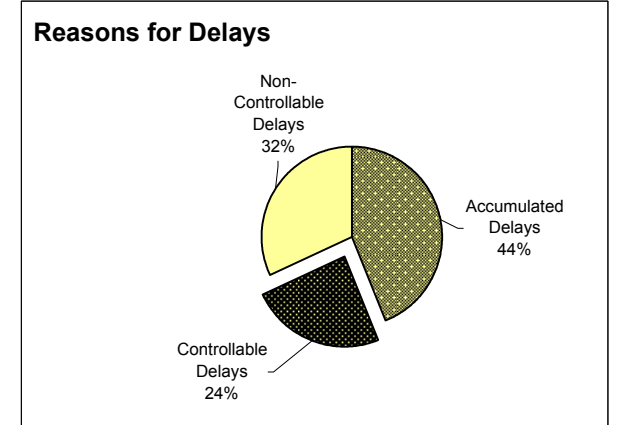
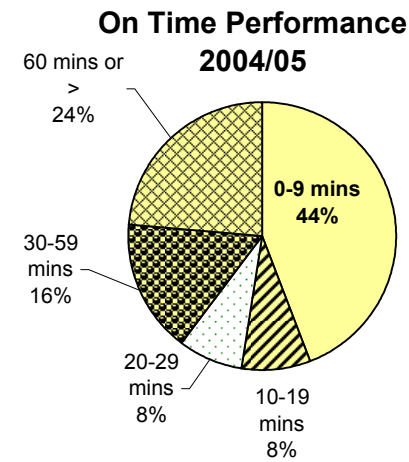
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# APPENDIX 4: Round Trip Service Delivery and On Time Performance for the 3rd Quarter - 2004/05 Ending December 31, 2004

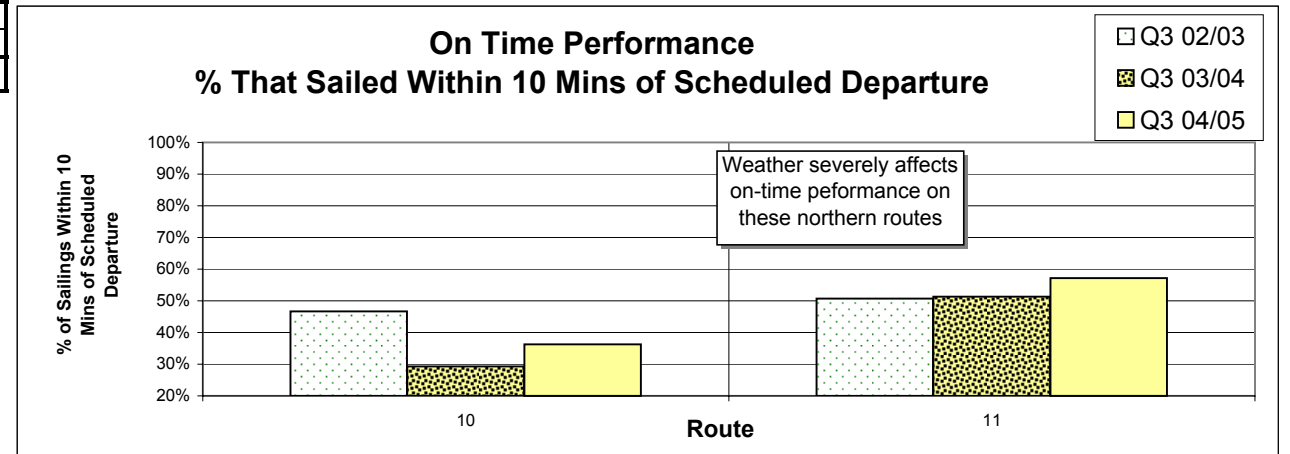
## ROUTE GROUP: Northern Routes



Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT/ (Short RT)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	20.5	21.0	0.5	0.0%
Route 11	Skidegate-Prince Rupert	39.0	39.0	0.0	1.3%
<b>NORTHERN Route Group Total</b>		<b>59.5</b>	<b>60.0</b>	<b>0.5</b>	<b>0.0%</b>



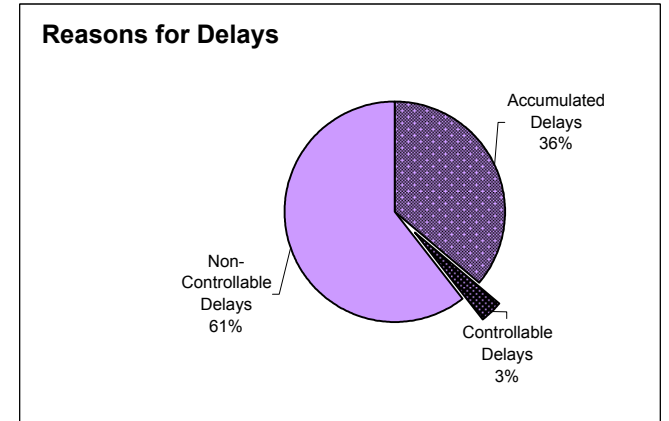
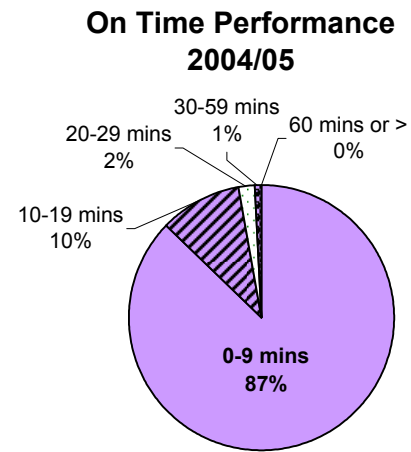
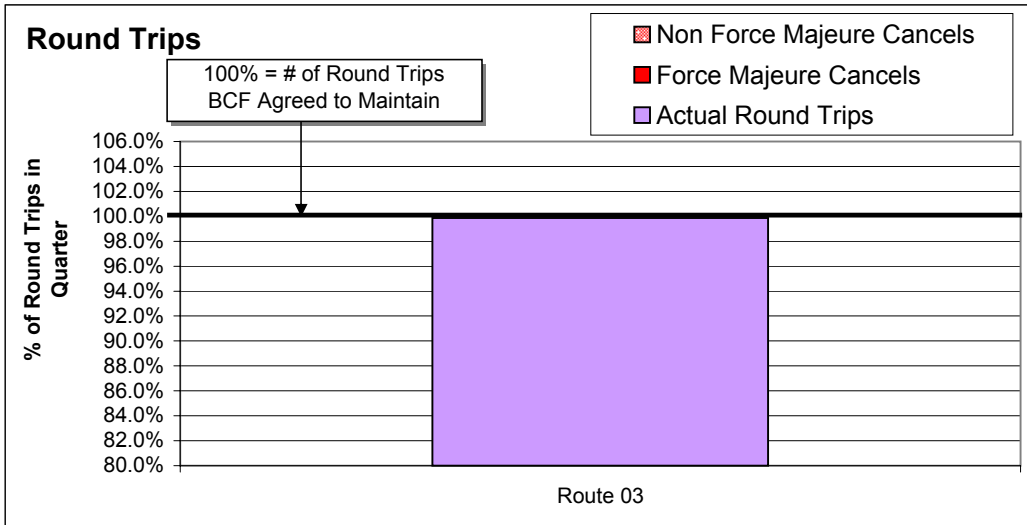
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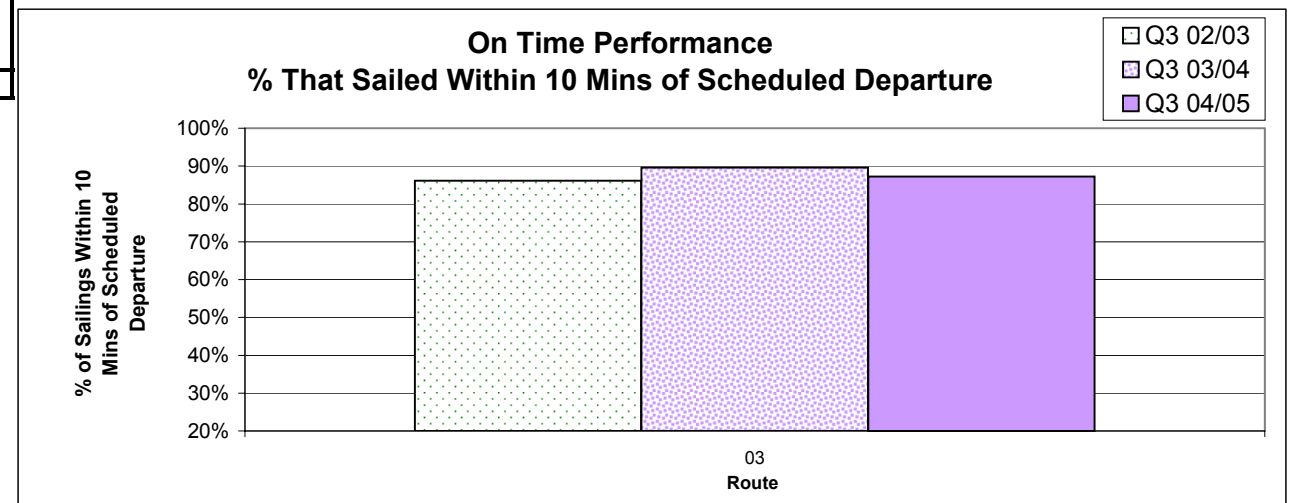
# APPENDIX 4: Round Trip Service Delivery and On Time Performance for the 3rd Quarter - 2004/05 Ending December 31, 2004

## ROUTE GROUP: Route 03



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**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

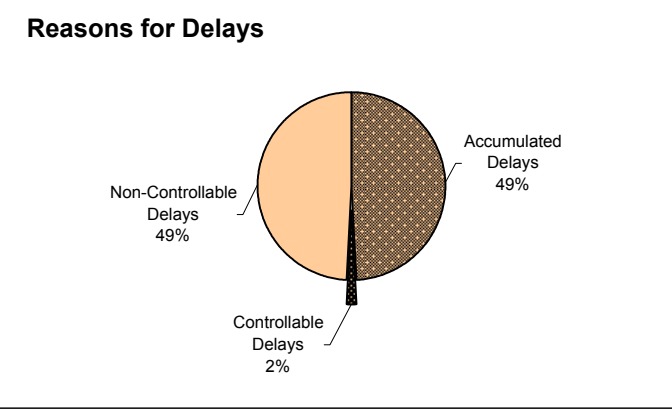
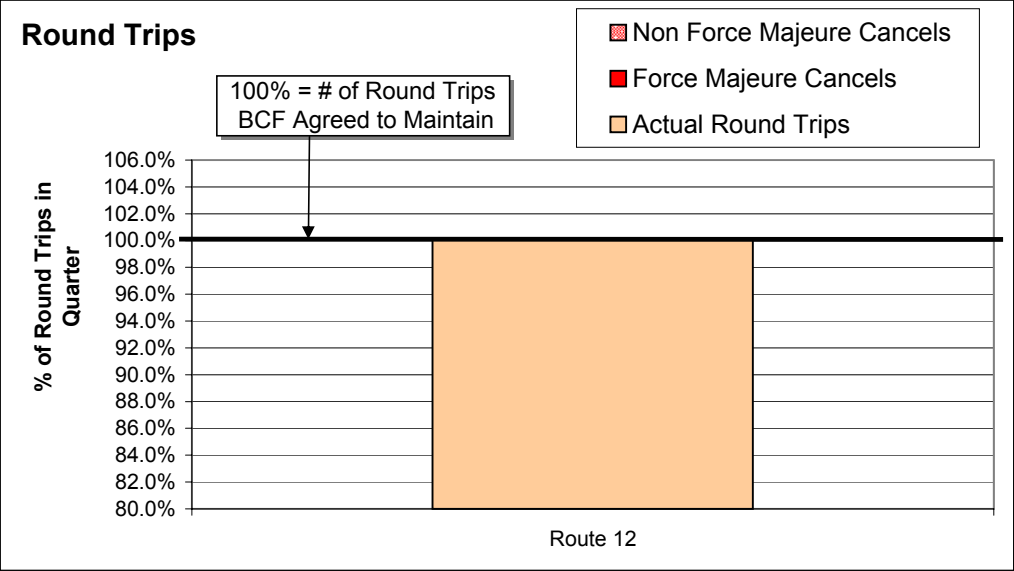
Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT/ (Short RT)	% Sailings Overloaded
Route 03	Horseshoe Bay-Langdale	737.0	736.0	-1.0	9.1%



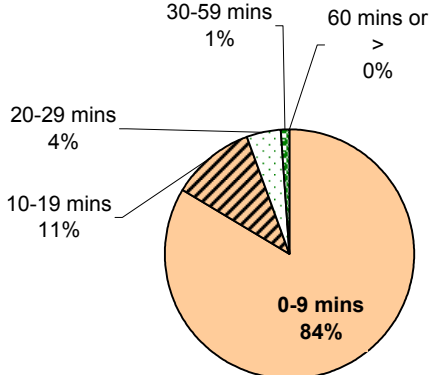
**NOTES:** (1) Sailings greater than the 100% BCF agreed to maintain are a result of traffic demand  
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# APPENDIX 4: Round Trip Service Delivery and On Time Performance for the 3rd Quarter - 2004/05 Ending December 31, 2004

## ROUTE GROUP: Route 12



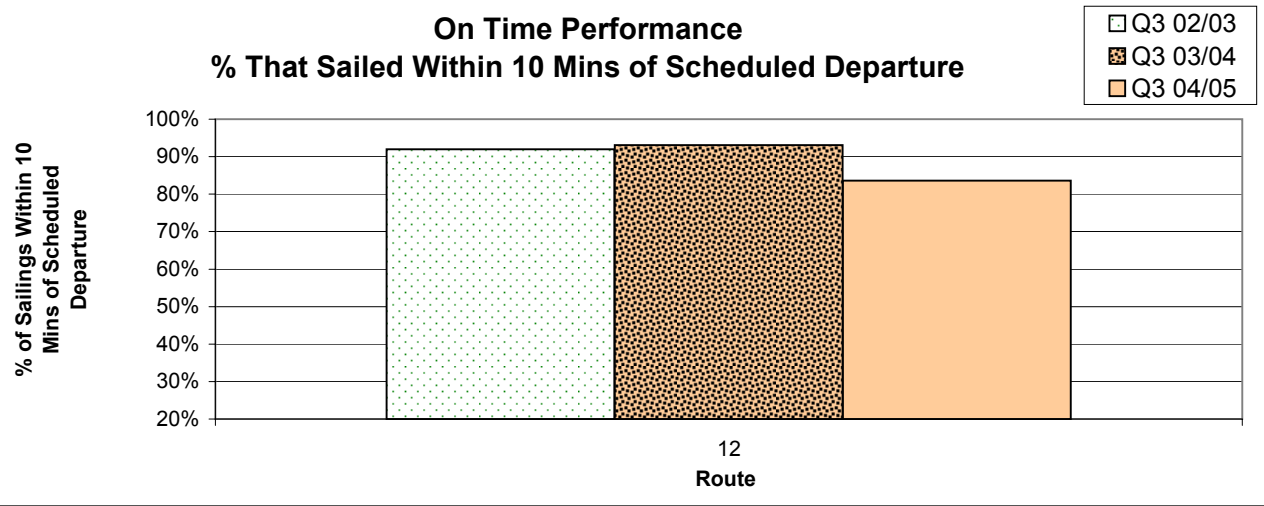
### On Time Performance 2004/05



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**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT/ (Short RT)	% Sailings Overloaded
Route 12	Mill Bay-Brentwood Bay	806.0	807.0	1.0	9.8%

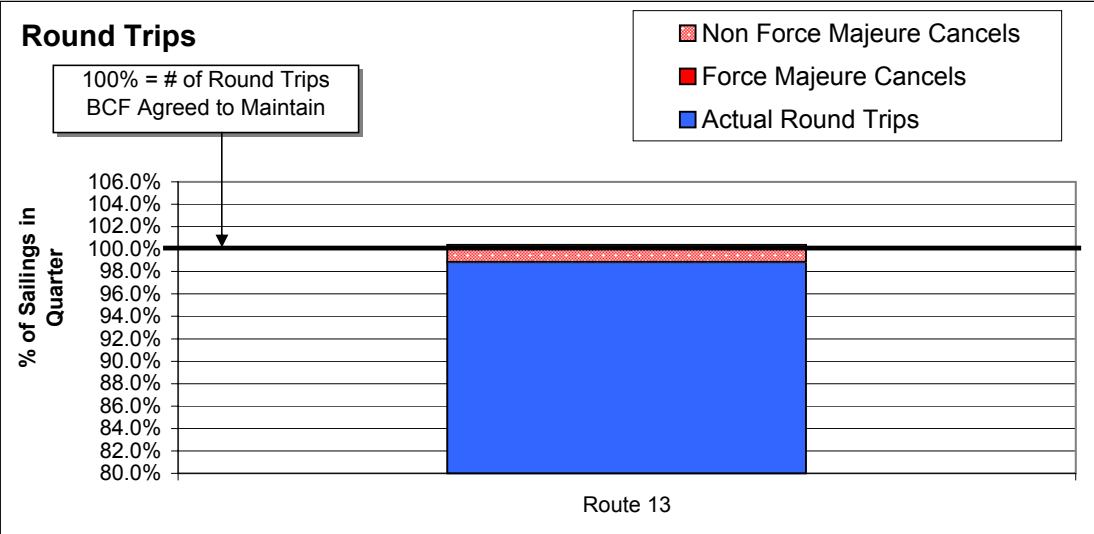
### On Time Performance % That Sailed Within 10 Mins of Scheduled Departure



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# APPENDIX 4: Round Trip Service Delivery and On Time Performance for the 3rd Quarter - 2004/05 Ending December 31, 2004

## ROUTE GROUP: Route 13 - Contracted Route



Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT/ (Short RT)	% Sailings Overloaded
Route 13	Langdale - Keats - Gambier Island	1,040.0	1,028.0	-12.0	Pass Only

**On Time Performance**

On-time performance figures are not available for this route due to the nature of these trips (sailing usually run every 10 mins or less)

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**APPENDIX 4: Round Trip Service Delivery and On Time Performance  
for the 3rd Quarter - 2004/05  
Ending December 31, 2004**

**ROUTE GROUP: Route 40**

The 3rd quarter figures are not available for this route because Route 40 is only operational in the summer.