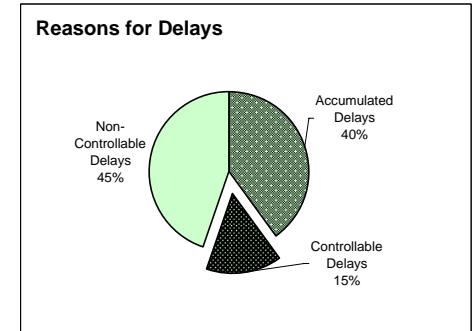
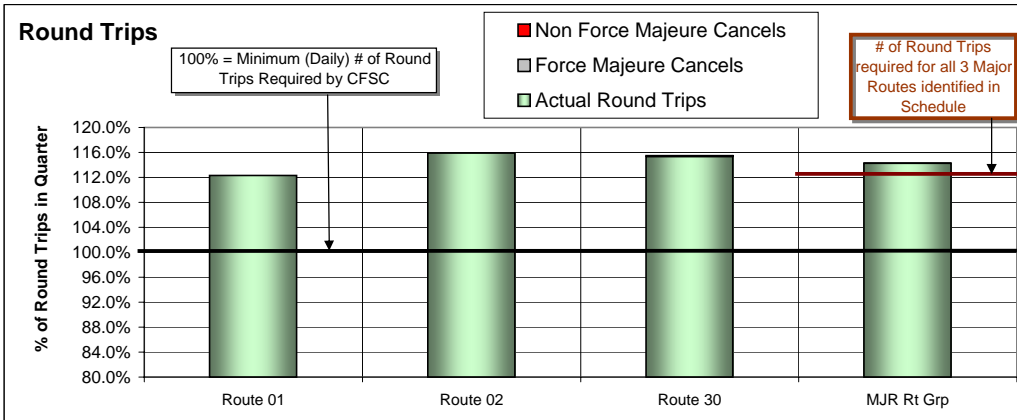
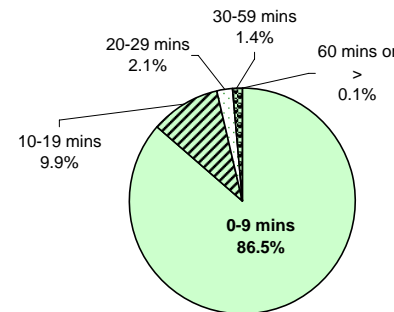


# Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended June 30, 2008

## ROUTE GROUP: Major Routes



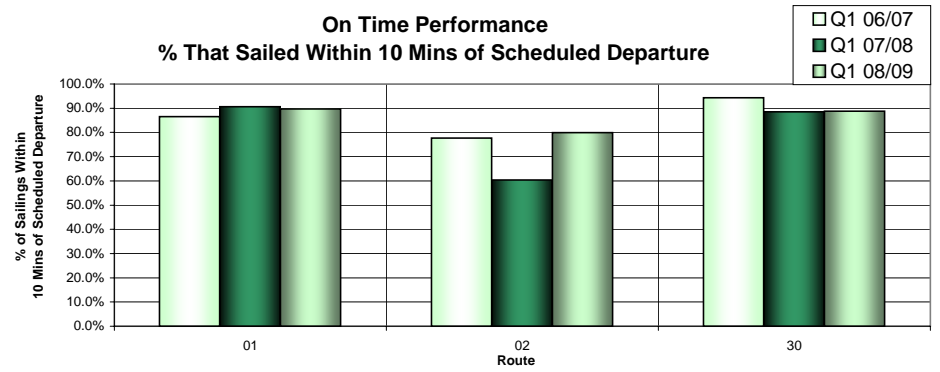
## On Time Performance 2008/09 Q1



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

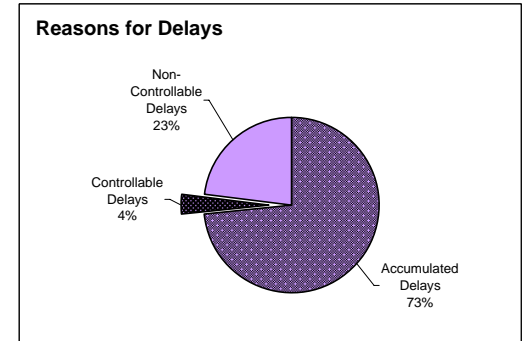
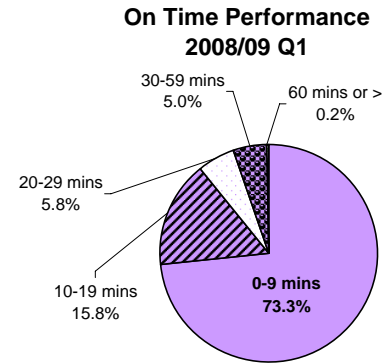
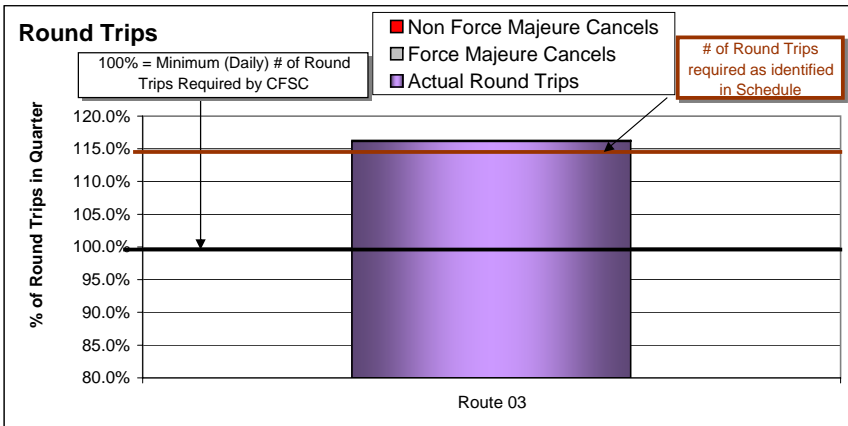
Major Routes	Major Route Description	Minimum # of Round Trips Required by CFSC	Actual Reported # of Round Trips	Variance - Net Extra RT (Short RT)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	895.0	1,005.0	110.0	46.3%
Route 02	Horseshoe Bay-Departure Bay	654.0	758.0	104.0	30.1%
Route 30	Duke Point-Tsawwassen	613.0	707.0	94.0	51.4%
<b>MAJOR Route Group Total</b>		<b>2,162.0</b>	<b>2,470.0</b>	<b>308.0</b>	<b>42.8%</b>

## On Time Performance % That Sailed Within 10 Mins of Scheduled Departure



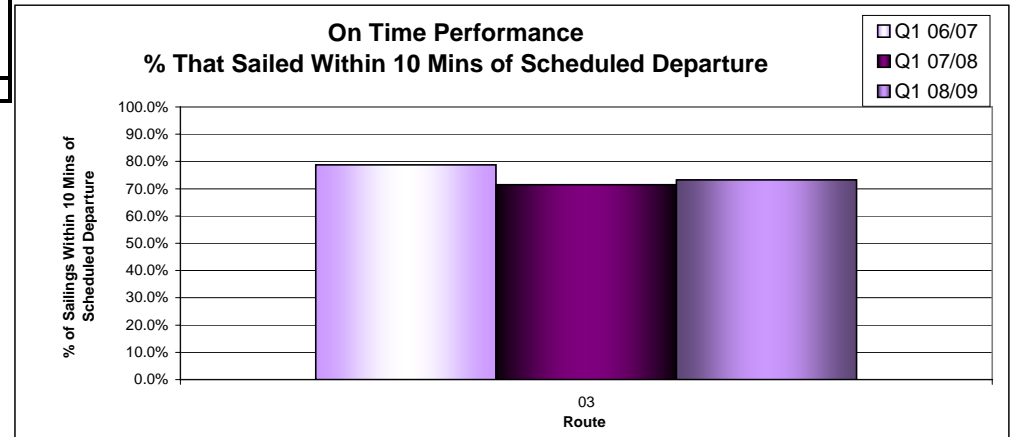
## Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended June 30, 2008

### ROUTE GROUP: Route 03



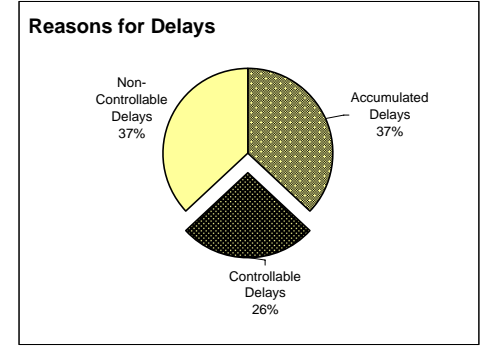
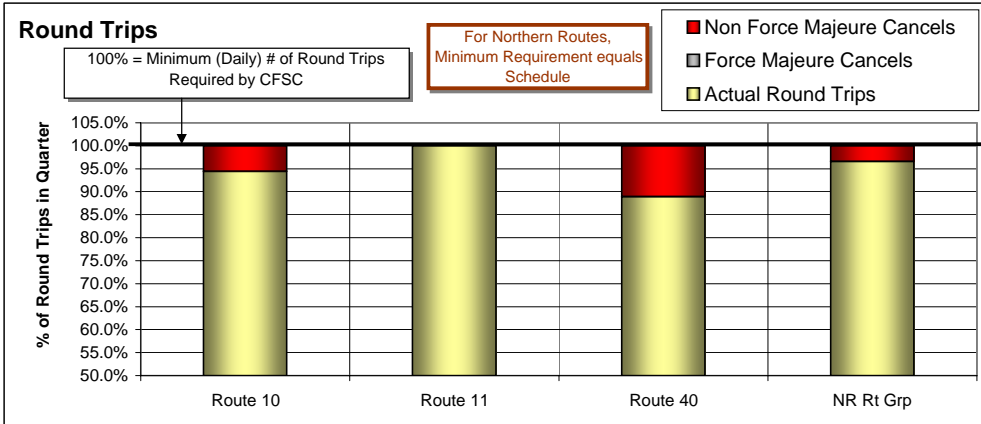
**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Route 03	Route Description	Minimum # of Round Trips Required by CFSC	Actual Reported # of Round Trips	Variance - Net Extra RT (Short RT)	% Sailings Overloaded
Route 03	Horseshoe Bay-Langdale	644.0	748.0	104.0	17.9%

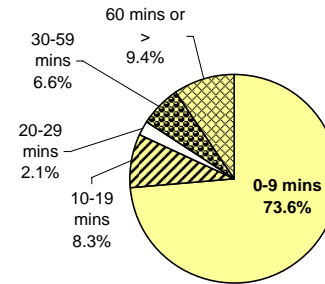


## Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended June 30, 2008

### ROUTE GROUP: Northern Routes



### On Time Performance 2008/09 Q1

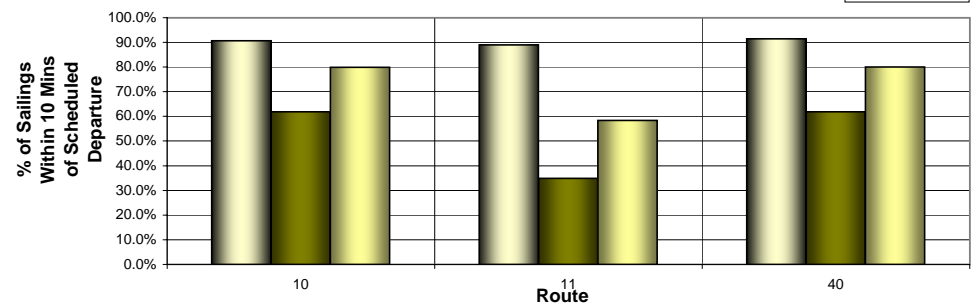


**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Northern Routes	Northern Route Description	Minimum # of Round Trips Required by CFSC	Actual Reported # of Round Trips	Variance - Net Extra RT (Short RT)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	36.0	34.0	-2.0	0.0%
Route 11	Skidegate-Prince Rupert	42.0	42.0	0.0	11.9%
Route 40	Port Hardy - Mid Coast	9.00	8.00	-1.0	0.0%
<b>NORTHERN Route Group Total</b>		<b>87.0</b>	<b>84.0</b>	<b>-3.0</b>	<b>3.5%</b>

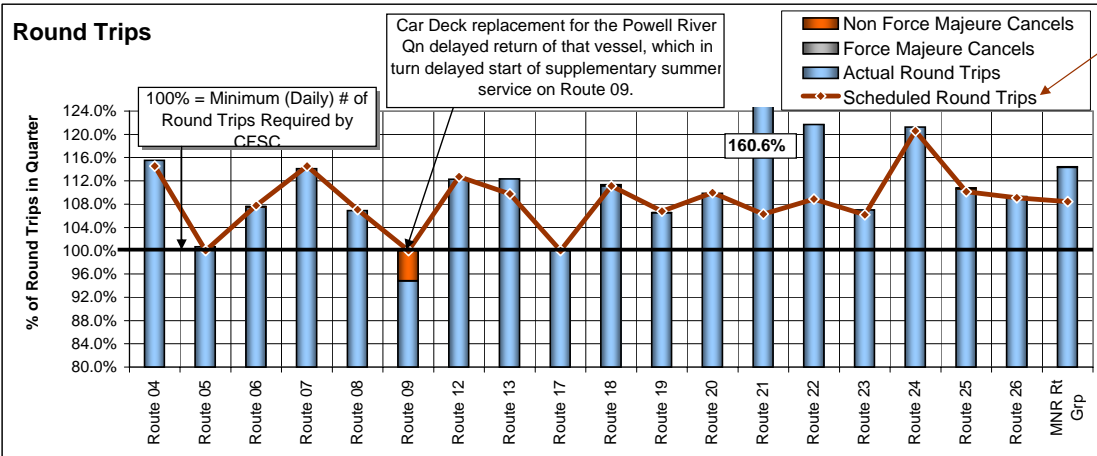
**Note:** The Nimpkish provided supplementary service from Bella Bella to Mid-Coast ports in Apr-May 2008.

### On Time Performance % That Sailed Within 10 Mins of Scheduled Departure

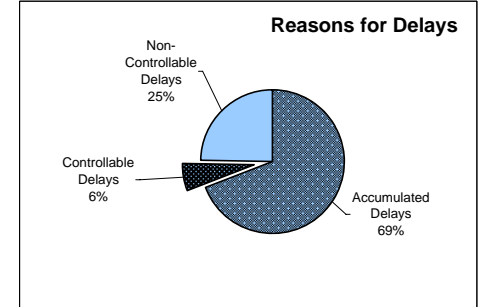


# Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended June 30, 2008

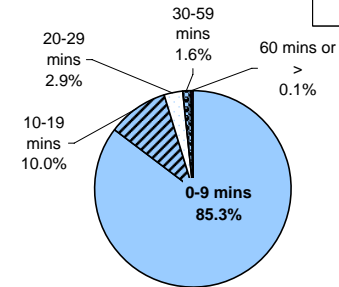
## ROUTE GROUP: Minor Routes



**Scheduled Round Trips: # of Round Trips required as identified in Schedule for all routes except for Rts 5, 9 and 17. For the excepted routes, Minimum Requirement equals Schedule.**



### On Time Performance 2008/09



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Note: Route 21 - the regular vessel on the route, Quinitsa, was in refit and the relief vessel MV Kahloke is half the size so we needed to add the Kiitsa M-F providing scheduled service April until end of refit to move the traffic

Minor Routes	Minor Route Description	Minimum # of Round Trips Required by CFSC	Actual Reported # of Round Trips	Variance - Net Extra RT (Short RT)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	625.0	722.0	97.0	9.5%
Route 05	Swartz Bay-Southern Gulf Islands	870.0	876.0	6.0	4.0%
Route 06	Crofton-Vesuvius Bay	1,170.0	1,258.0	88.0	4.1%
Route 07	Earls Cove-Saltery Bay	625.0	713.0	88.0	1.5%
Route 08	Horseshoe Bay-Bowen Island	1,300.0	1,389.5	89.5	11.4%
Route 09	Tsawwassen-Long Harbour	192.0	182.0	-10.0	5.8%
Route 12	Mill Bay-Brentwood Bay	715.0	803.0	88.0	17.3%
Route 13	Langdale - Keats - Gambier Island	932.0	1,047.0	115.0	n/a
Route 17	Little River (Cornox)-Powell River	364.0	364.0	0.0	1.4%
Route 18	Westview (Powell River)-Blubber Bay (Texada)	819.0	910.0	91.0	1.3%
Route 19	Nanaimo Harbour-Descanso Bay (Gabriola)	1,339.0	1,426.0	87.0	4.4%
Route 20	Chemainus-Thetis-Kuper	910.0	1,000.0	90.0	1.1%
Route 21	Buckley Bay-Denman West	1,443.0	2,318.0	875.0	10.8%
Route 22	Gravelley Bay (Denman East)-Shingle Spit (Hornby)	1,027.0	1,250.0	223.0	3.8%
Route 23	Campbell River-Quathiaski Cove (Quadra)	1,469.0	1,572.0	103.0	6.7%
Route 24	Heriot Bay (Quadra)-Whaletown (Cortes)	442.0	536.0	94.0	8.6%
Route 25	Port McNeill-Sointula-Alert Bay	897.0	992.0	95.0	2.5%
Route 26	Skidegate-Alliford Bay	1,001.0	1,094.0	93.0	2.6%
<b>MINOR Route Group Total</b>		<b>16,140.0</b>	<b>18,452.5</b>	<b>2,312.5</b>	<b>5.9%</b>

Note: CFSC allows the cancellation of 1 round trip per day for all routes except for Rts 5, 9 and 17. For the excepted routes, minimum requirement equals schedule.

