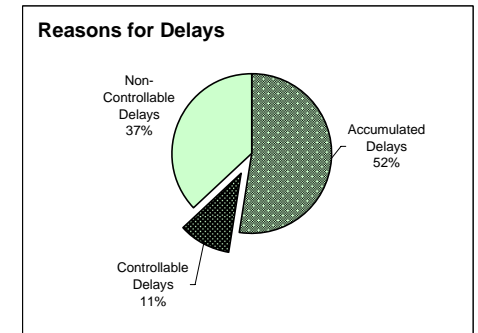
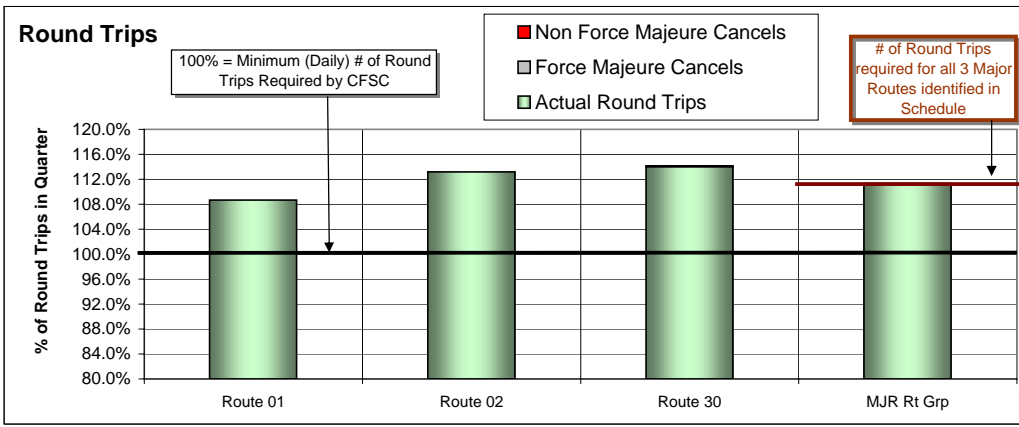
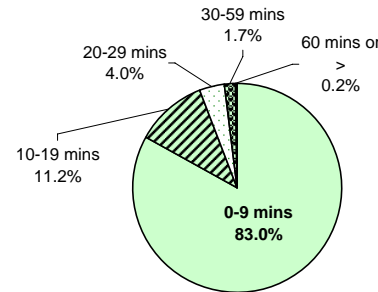


# Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended September 30, 2008

## ROUTE GROUP: Major Routes



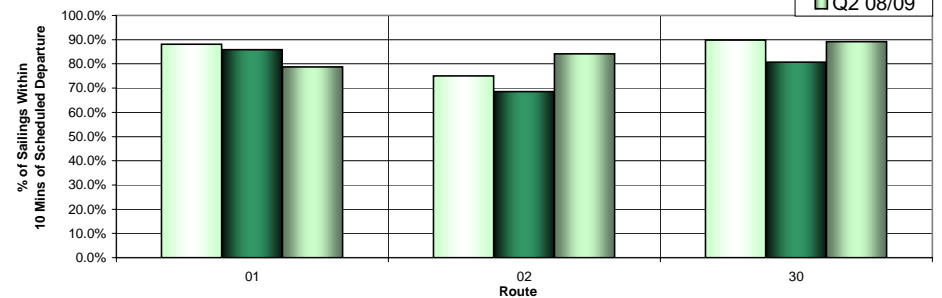
### On Time Performance 2008/09 Q2



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

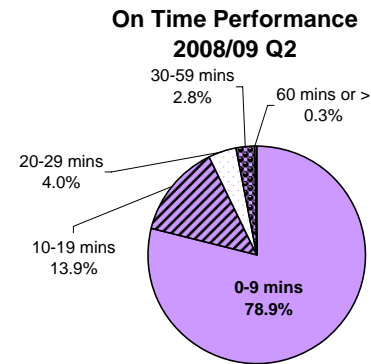
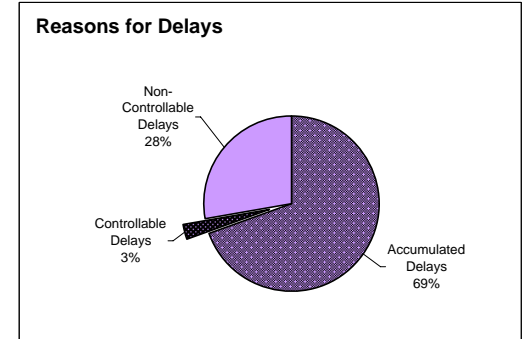
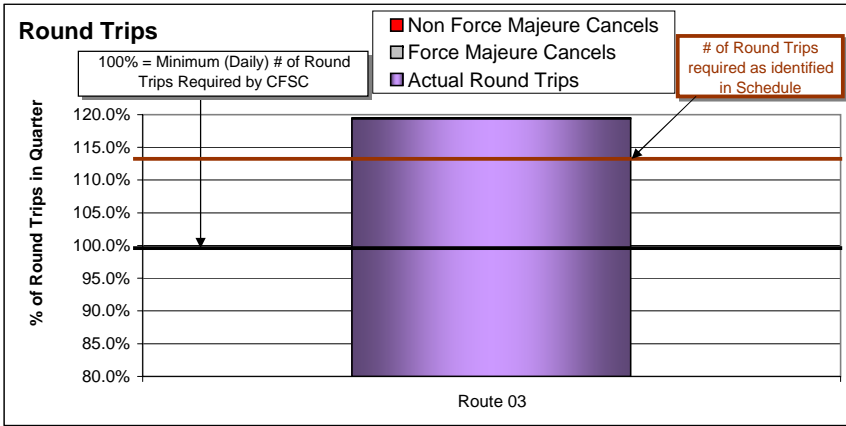
Major Routes	Major Route Description	# of Round Trips Required under CFSC	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	1,199.0	1,303.0	104.0	46.5%
Route 02	Horseshoe Bay-Departure Bay	789.0	893.0	104.0	56.7%
Route 30	Duke Point-Tsawwassen	636.0	725.0	89.0	44.4%
<b>MAJOR Route Group Total</b>		<b>2,624.0</b>	<b>2,921.0</b>	<b>297.0</b>	<b>49.1%</b>

### On Time Performance % That Sailed Within 10 Mins of Scheduled Departure



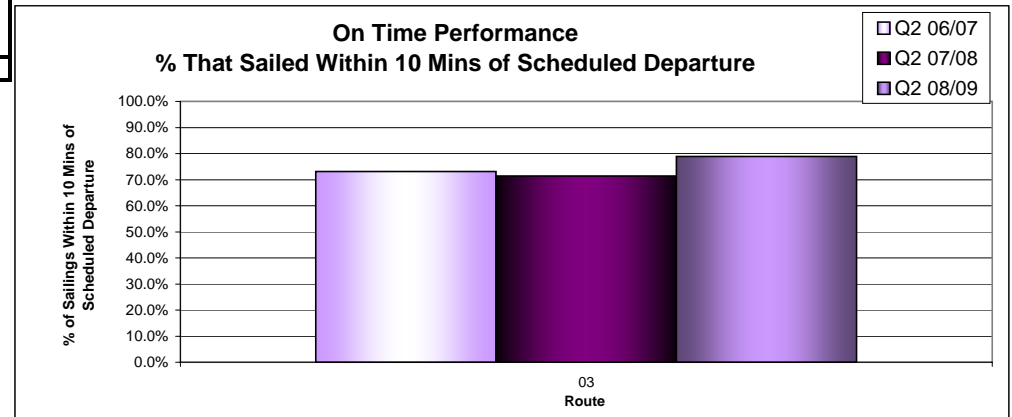
## Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended September 30, 2008

### ROUTE GROUP: Route 03



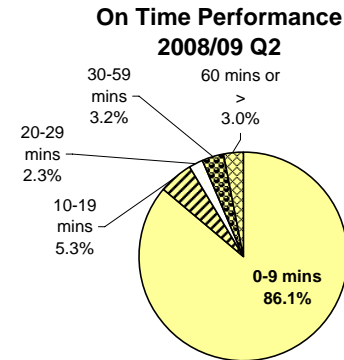
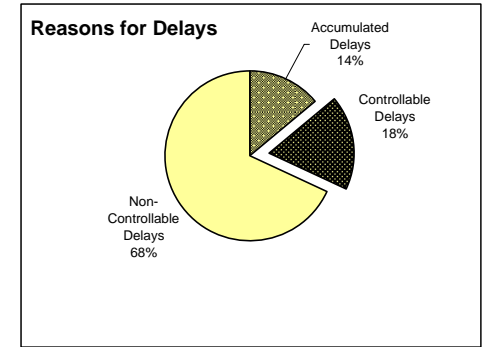
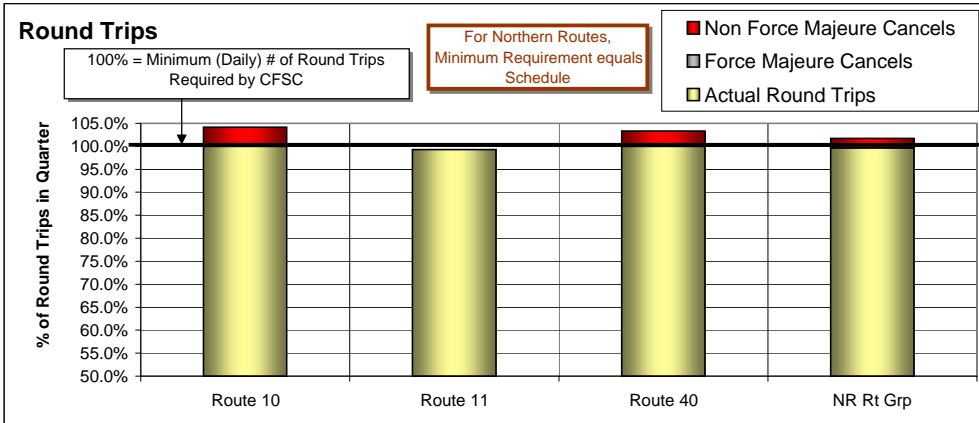
**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Route 03	Route Description	# of Round Trips Required under CFSC	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 03	Horseshoe Bay-Langdale	707.0	844.0	137.0	26.8%



## Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended September 30, 2008

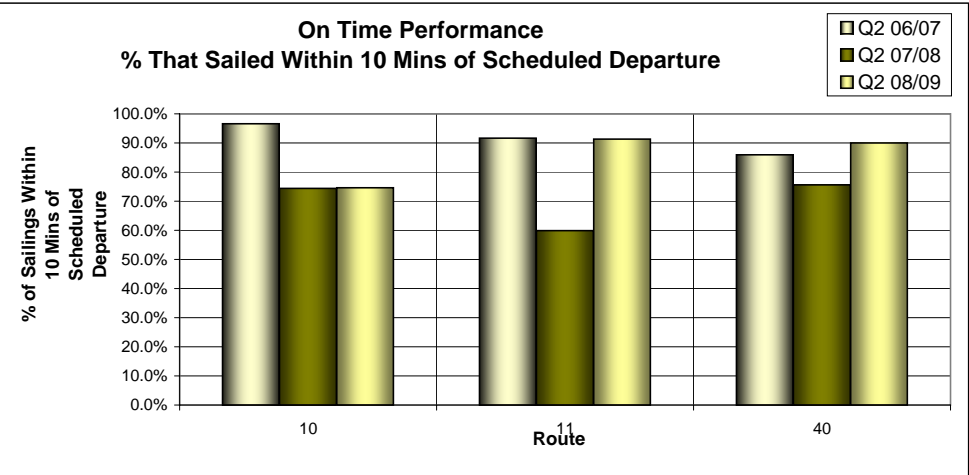
### ROUTE GROUP: Northern Routes



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

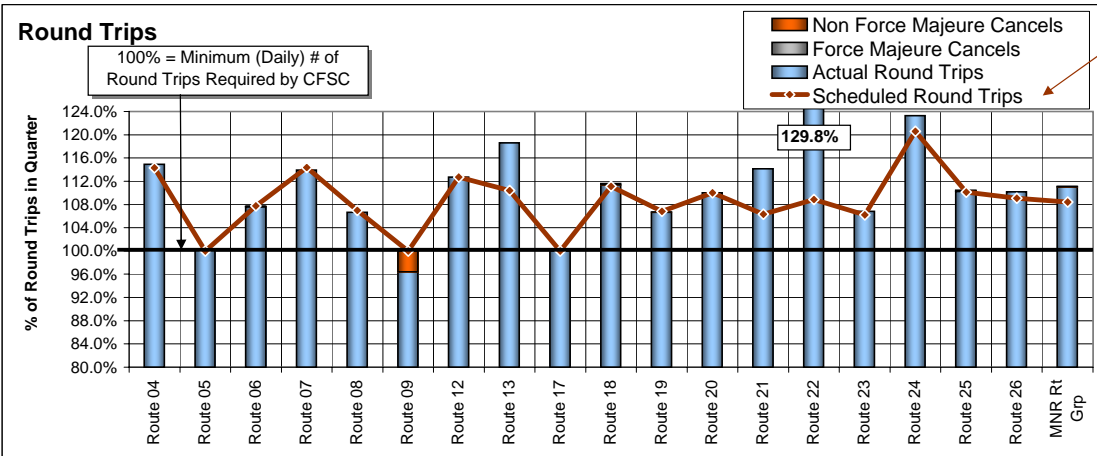
Northern Routes	Northern Route Description	# of Round Trips Required under CFSC	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	48.0	48.0	0.0	0.0%
Route 11	Skidegate-Prince Rupert	69.5	69.0	-0.5	0.0%
Route 40	Port Hardy - Mid Coast	30.00	30.00	0.0	0.0%
<b>NORTHERN Route Group Total</b>		<b>147.5</b>	<b>147.0</b>	<b>-0.5</b>	<b>0.0%</b>

**Note:** The Nimpkish provided supplementary service from Bella Bella to Mid-Coast ports in Apr-May 2008.

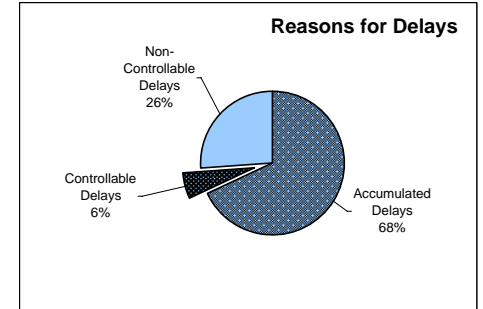


# Appendix 4 - Round Trip Service Delivery and On Time Performance for the Quarter Ended September 30, 2008

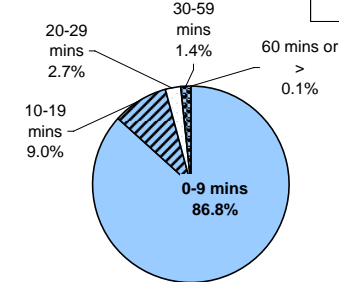
## ROUTE GROUP: Minor Routes (Restated)



Scheduled Round Trips: # of Round Trips required as identified in Schedule for all routes except for Rts 5, 9 and 17. For the excepted routes, Minimum Requirement equals Schedule.



### On Time Performance 2008/09 Q2



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
**Non-Controllable** = Out of the control of the company (bad weather, vehicle stalled, etc.)  
**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Minor Routes	Minor Route Description	# of Round Trips Required under CFSC	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	644.0	740.0	96.0	11.0%
Route 05	Swartz Bay-Southern Gulf Islands	888.0	889.0	1.0	5.5%
Route 06	Crofton-Vesuvius Bay	1,183.0	1,273.0	90.0	6.0%
Route 07	Earls Cove-Saltery Bay	640.0	729.0	89.0	5.8%
Route 08	Horseshoe Bay-Bowen Island	1,313.0	1,400.0	87.0	11.7%
Route 09	Tsawwassen-Long Harbour	274.0	264.0	-10.0	8.0%
Route 12	Mill Bay-Brentwood Bay	723.0	815.0	92.0	30.1%
Route 13	Langdale - Keats - Gambier Island	887.0	1,052.0	165.0	n/a
Route 17	Little River (Comox)-Powell River	368.0	368.0	0.0	1.9%
Route 18	Westview (Powell River)-Blubber Bay (Texada)	828.0	922.0	94.0	0.9%
Route 19	Nanaimo Harbour-Descanso Bay (Gabriola)	1,354.0	1,444.0	90.0	6.7%
Route 20	Chemainus-Thetis-Kuper	920.0	1,012.0	92.0	3.3%
Route 21	Buckley Bay-Denman West	1,459.0	1,665.0	206.0	10.9%
Route 22	Gravelly Bay (Denman East)-Shingle Spit (Hornby)	1,038.0	1,347.0	309.0	21.8%
Route 23	Campbell River-Quathiaski Cove (Quadra)	1,485.0	1,586.0	101.0	11.7%
Route 24	Heriot Bay (Quadra)-Whaletown (Cortes)	447.0	551.0	104.0	26.8%
Route 25	Port McNeill-Sointula-Alert Bay	907.0	1,000.0	93.0	3.6%
Route 26	Skidegate-Alliford Bay	1,012.0	1,115.0	103.0	2.0%
<b>MINOR Route Group Total</b>		<b>16,370.0</b>	<b>18,172.0</b>	<b>1,802.0</b>	<b>9.5%</b>

**Note:**

- 1) CFSC allows the cancellation of 1 round trip per day for all routes except for Rts 5, 9 and 17. For the excepted routes, minimum requirement equals schedule.
- 2) Route 9 Actual Round Trips adjusted from 318 to 264.

