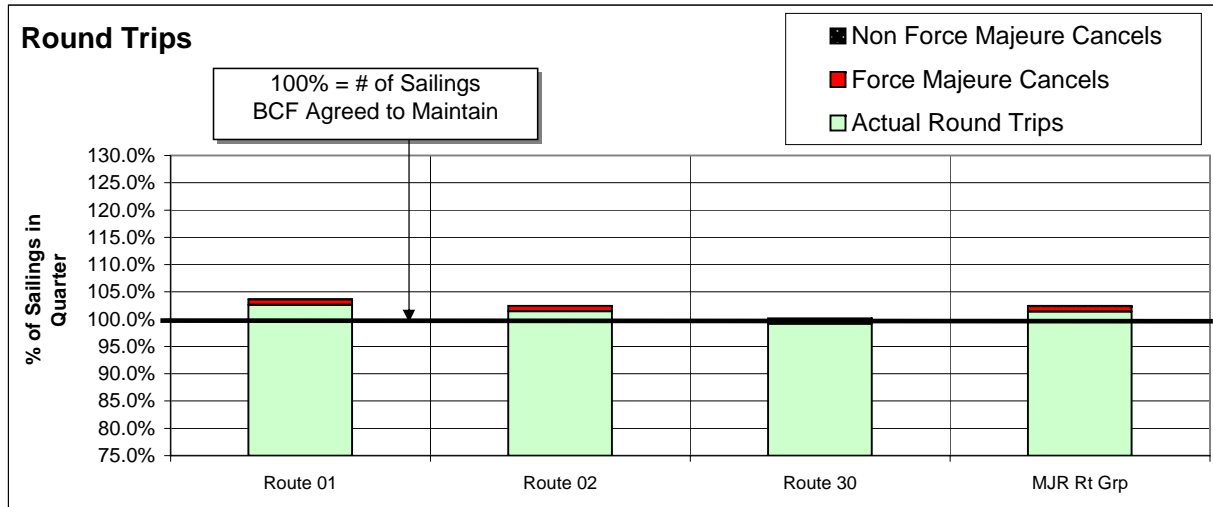
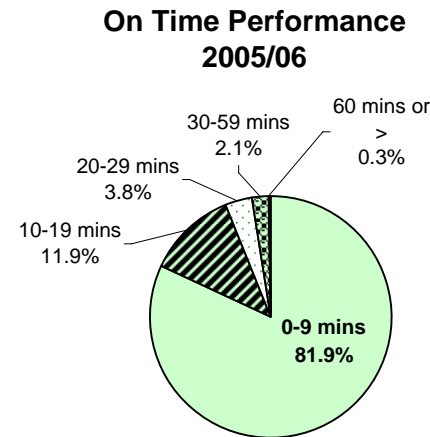
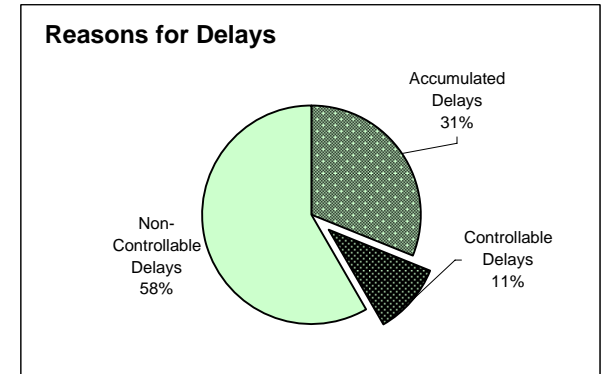


## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

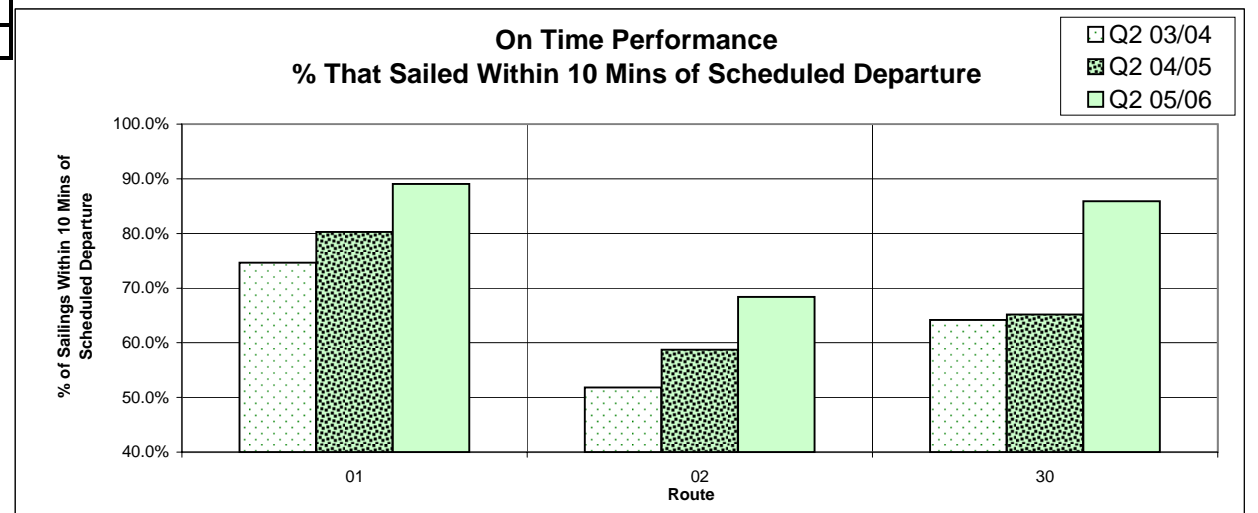
### ROUTE GROUP: Major Routes



Major Routes	Major Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	1,302.0	1,336.0	34.0	50.5%
Route 02	Horseshoe Bay-Departure Bay	893.0	906.0	13.0	58.9%
Route 30	Duke Point-Tsawwassen	730.0	724.0	-6.0	35.2%
<b>MAJOR Route Group Total</b>		<b>2,925.0</b>	<b>2,966.0</b>	<b>41.0</b>	<b>49.4%</b>



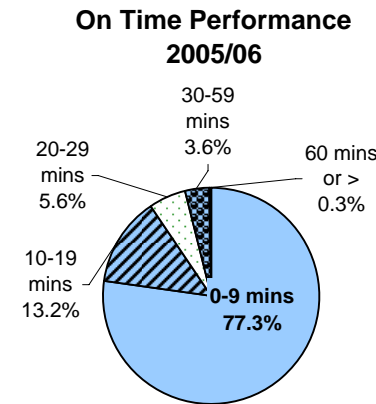
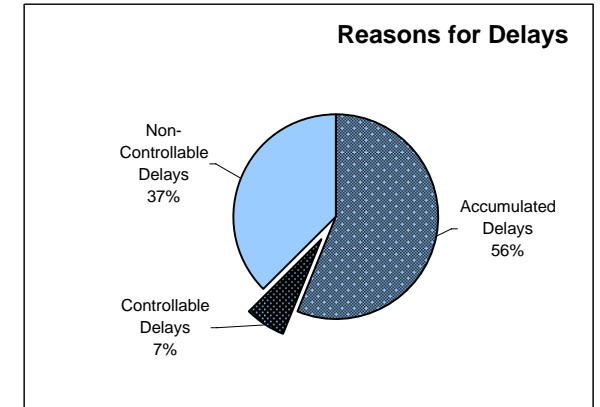
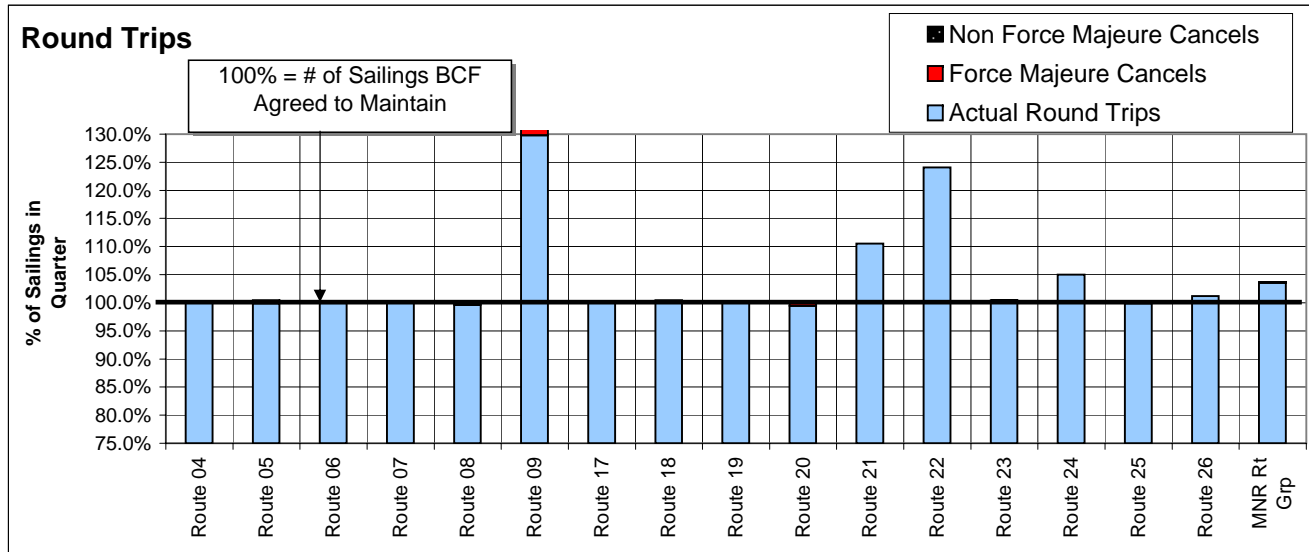
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**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay



**NOTES:** (1) Sailings greater than the 100% BCF agreed to maintain are a result of traffic demand  
 (2) Force Majeure means something beyond control of the company (e.g. bad weather)

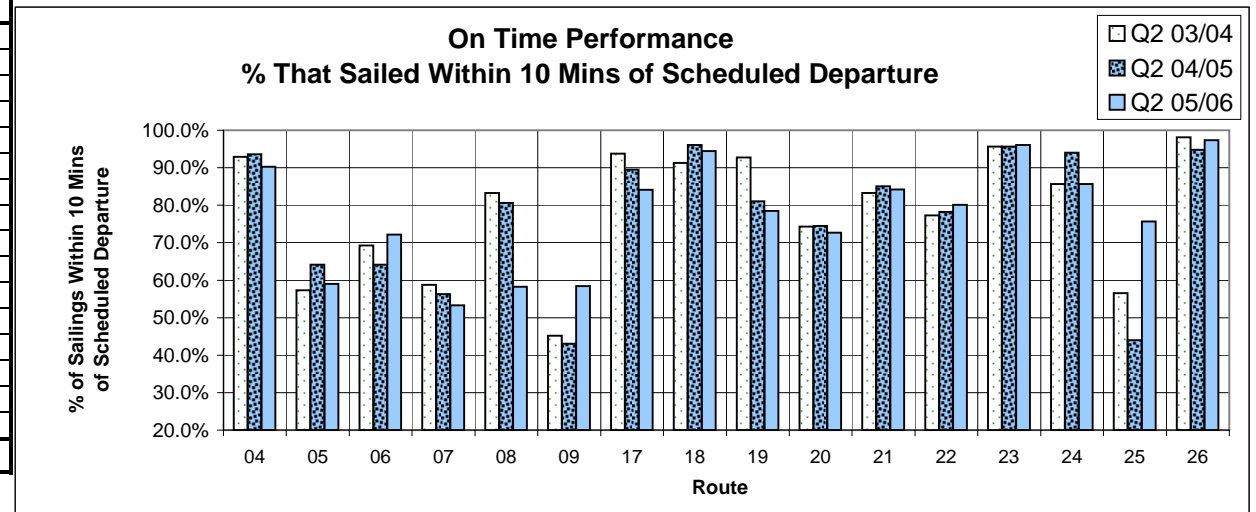
## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

### ROUTE GROUP: Minor Routes



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
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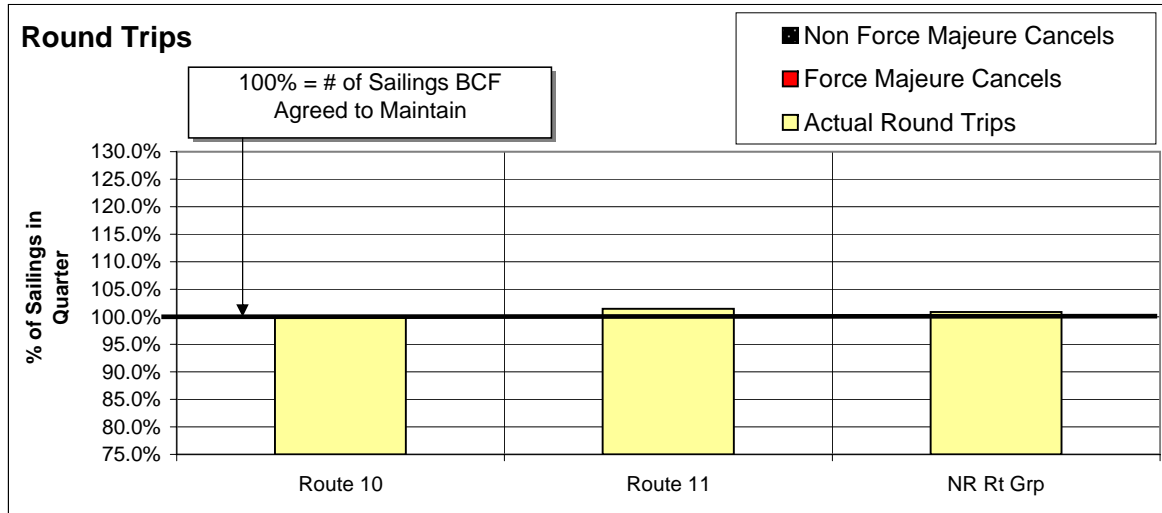
Minor Routes	Minor Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	736.0	738.0	2.0	12.3%
Route 05	Swartz Bay-Southern Gulf Islands	877.0	876.0	-1.0	8.6%
Route 06	Crofton-Vesuvius Bay	1,275.0	1,274.0	-1.0	4.5%
Route 07	Earls Cove-Saltory Bay	733.0	733.0	0.0	5.6%
Route 08	Horseshoe Bay-Bowen Island	1,405.0	1,399.0	-6.0	17.3%
Route 09	Tsawwassen-Long Harbour	282.0	366.0	84.0	20.7%
Route 17	Little River (Comox)-Powell River	368.0	369.0	1.0	1.5%
Route 18	Westview (Powell River)-Blubber Bay (Texada)	920.0	924.0	4.0	1.5%
Route 19	Nanaimo Harbour-Descanso Bay (Gabriola)	1,446.0	1,448.0	2.0	17.0%
Route 20	Chemainus-Thetis-Kuper	1,013.0	1,007.0	-6.0	8.1%
Route 21	Buckley Bay-Denman West	1,551.0	1,714.0	163.0	15.4%
Route 22	Gravelley Bay (Denman East)-Shingle Spit (Hornby)	1,133.0	1,406.0	273.0	28.4%
Route 23	Campbell River-Quathiasi Cove (Quadra)	1,578.0	1,583.0	5.0	23.0%
Route 24	Heriot Bay (Quadra)-Whaletown (Cortes)	539.0	566.0	27.0	30.7%
Route 25	Port McNeill-Sointula-Alert Bay	999.0	998.0	-1.0	2.9%
Route 26	Skidegate-Alliford Bay	1,104.0	1,117.0	13.0	1.2%
<b>MINOR Route Group Total</b>		<b>15,959.0</b>	<b>16,518.0</b>	<b>559.0</b>	<b>12.9%</b>



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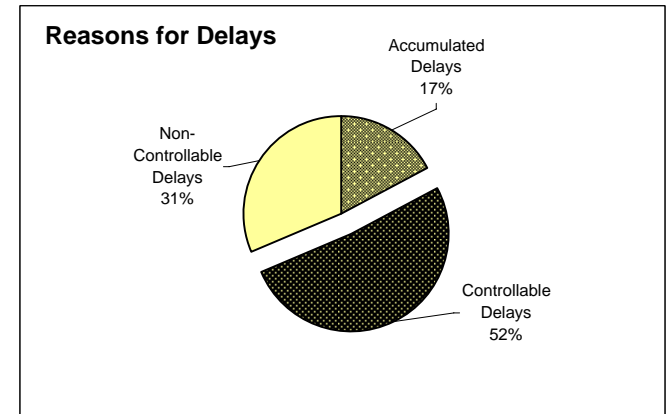
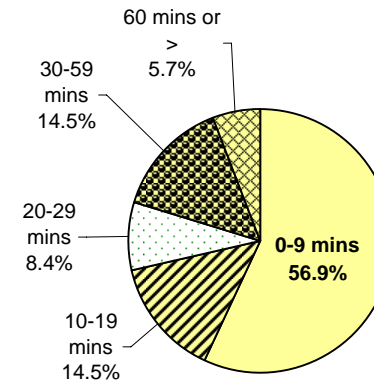
## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

### ROUTE GROUP: Northern Routes



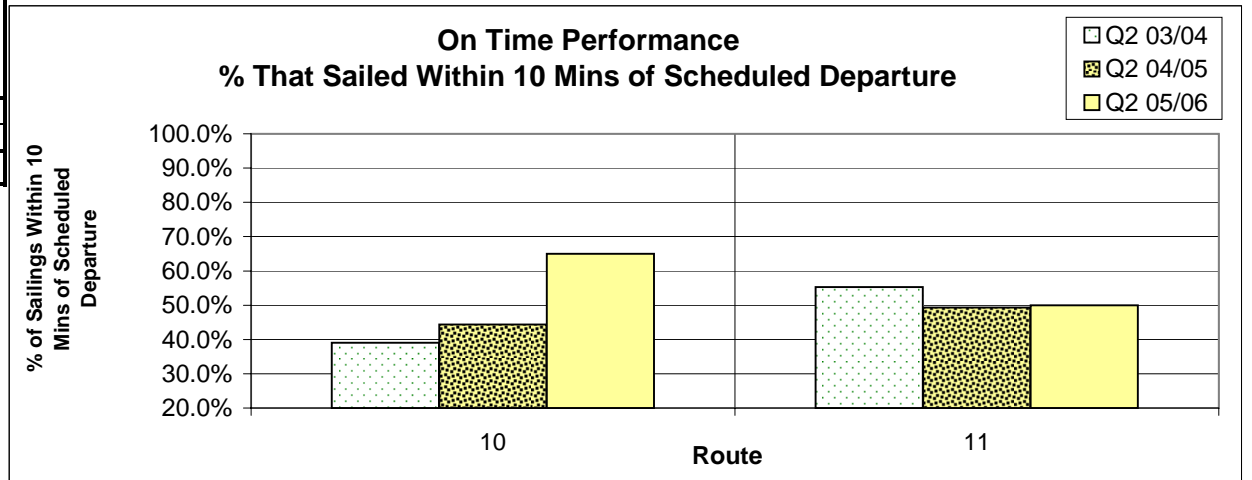
Northern Routes	Northern Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	48.0	48.0	0.0	8.3%
Route 11	Skidegate-Prince Rupert	70.0	71.0	1.0	1.4%
<b>NORTHERN Route Group Total</b>		<b>118.0</b>	<b>119.0</b>	<b>1.0</b>	<b>4.6%</b>

### On Time Performance 2005/06



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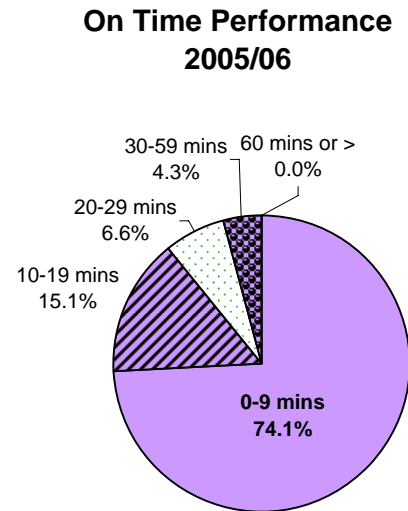
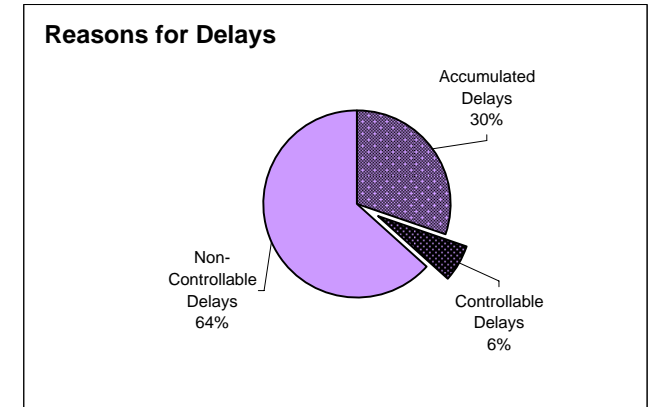
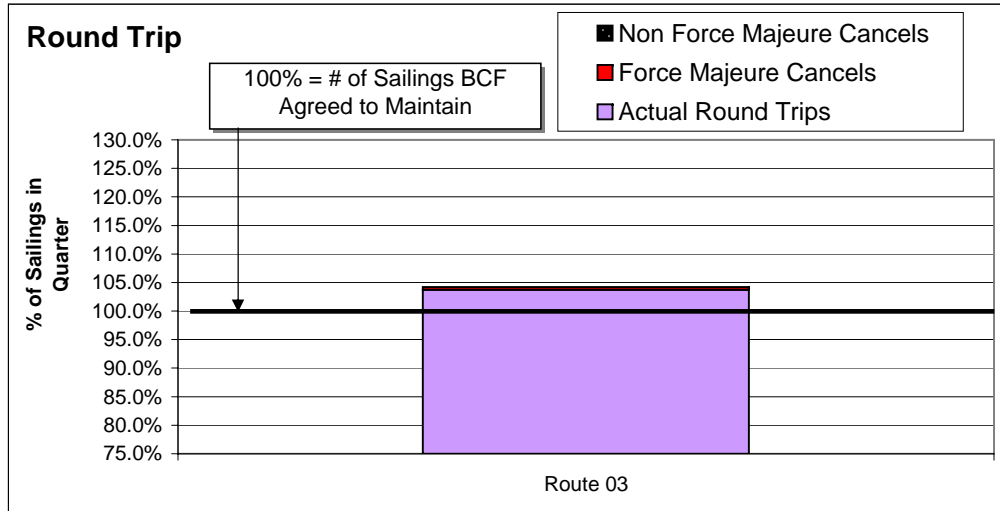
### On Time Performance % That Sailed Within 10 Mins of Scheduled Departure



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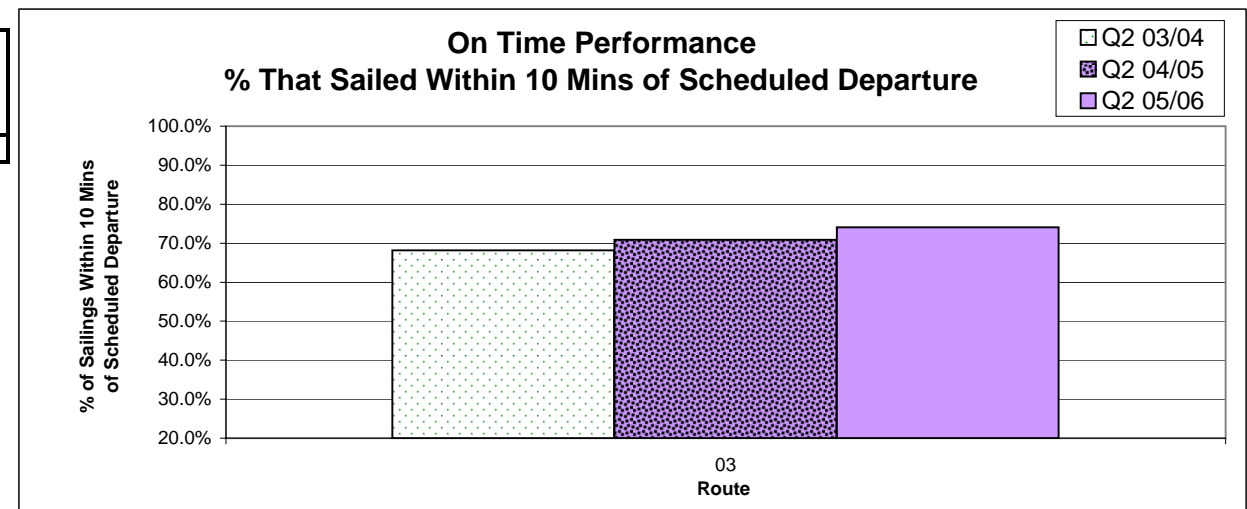
## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

### ROUTE GROUP: Route 03



**Controllable** = Under the control of the company (loading procedure, crewing level, etc.)  
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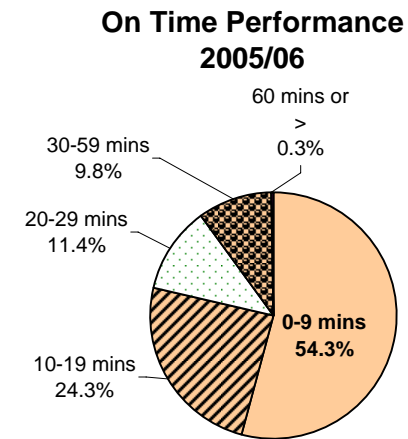
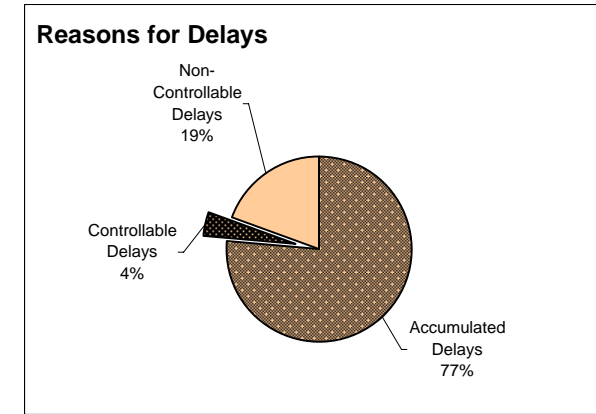
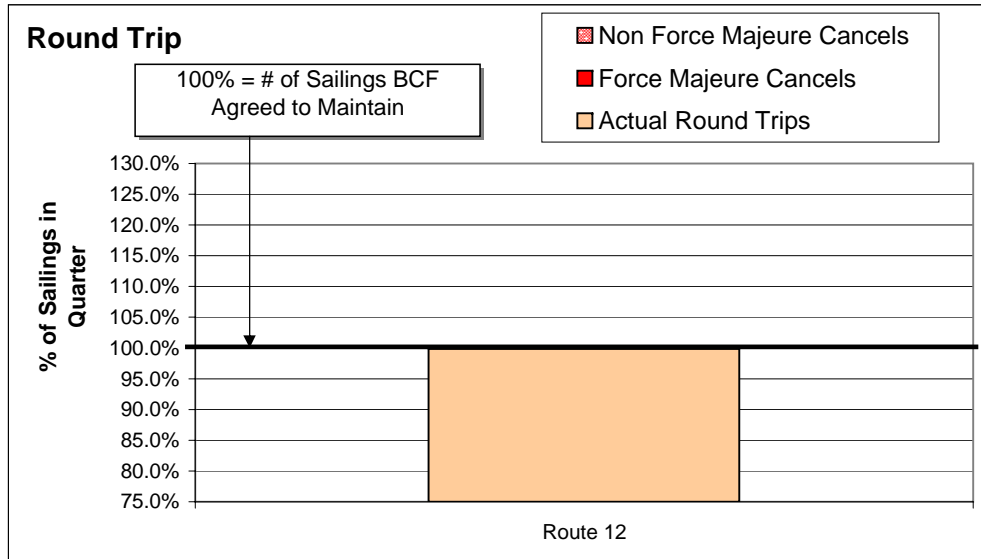
Route 03	Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 03	Horseshoe Bay-Langdale	805.0	835.0	30.0	27.8%



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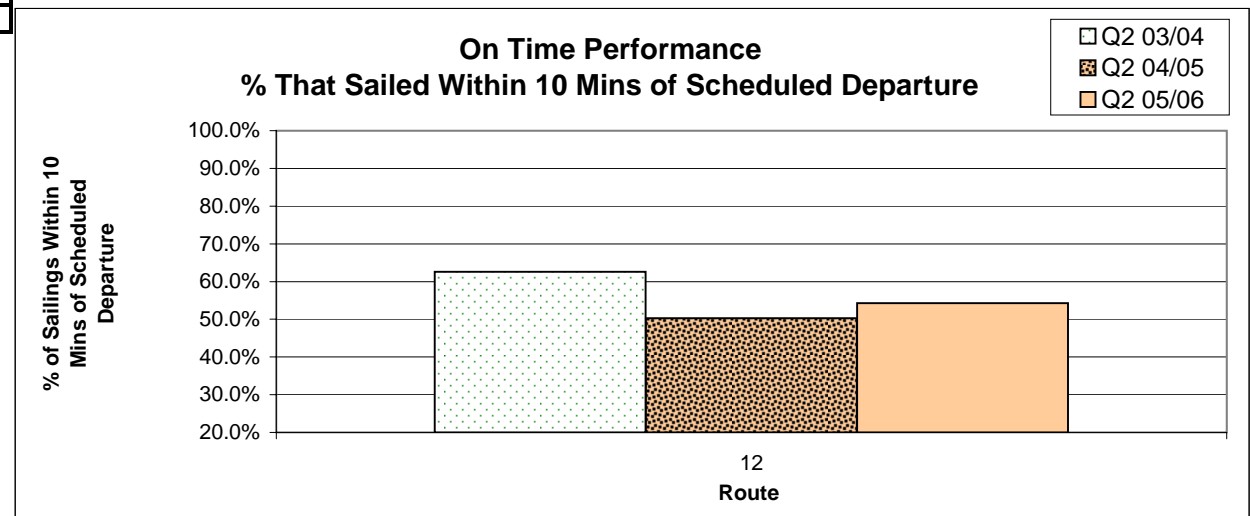
## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

### ROUTE GROUP: Route 12



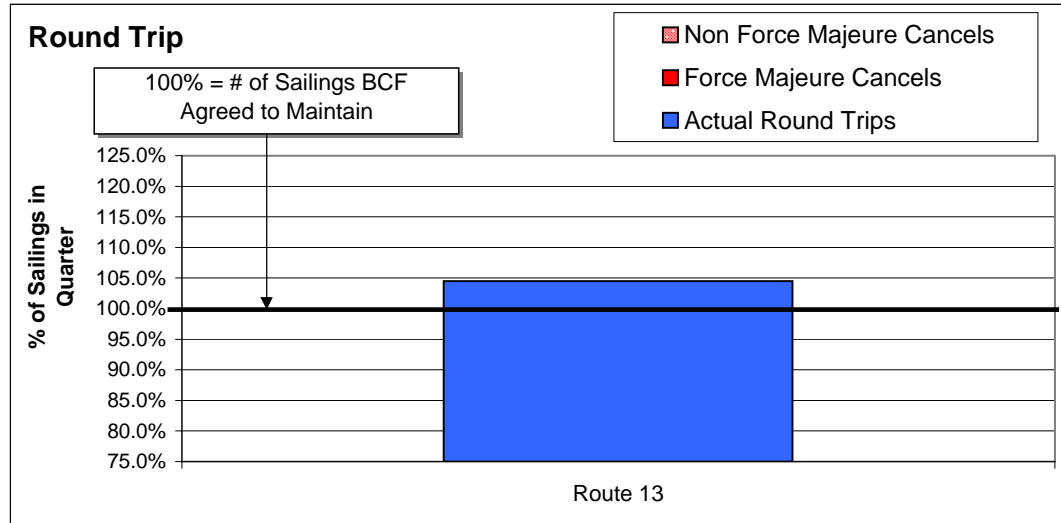
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**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Route 12	Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 12	Mill Bay-Brentwood Bay	815.0	814.0	-1.0	31.4%



## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

### ROUTE GROUP: Route 13 - Contracted Route



Route 13	Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 13	Langdale - Keats - Gambier Island	975.0	1,019.0	44.0	Pass Only

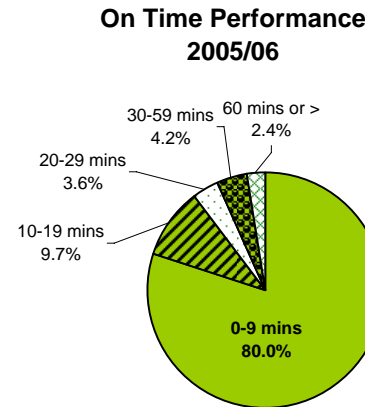
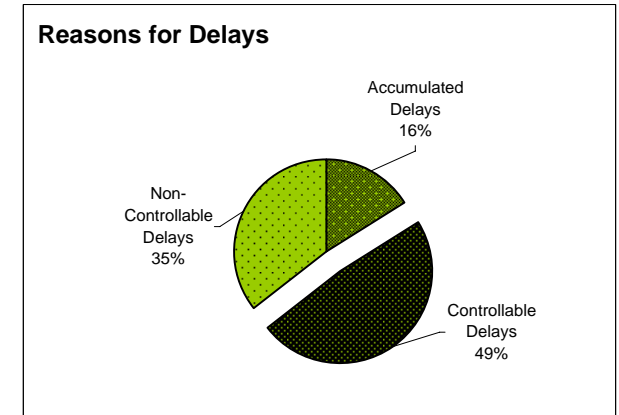
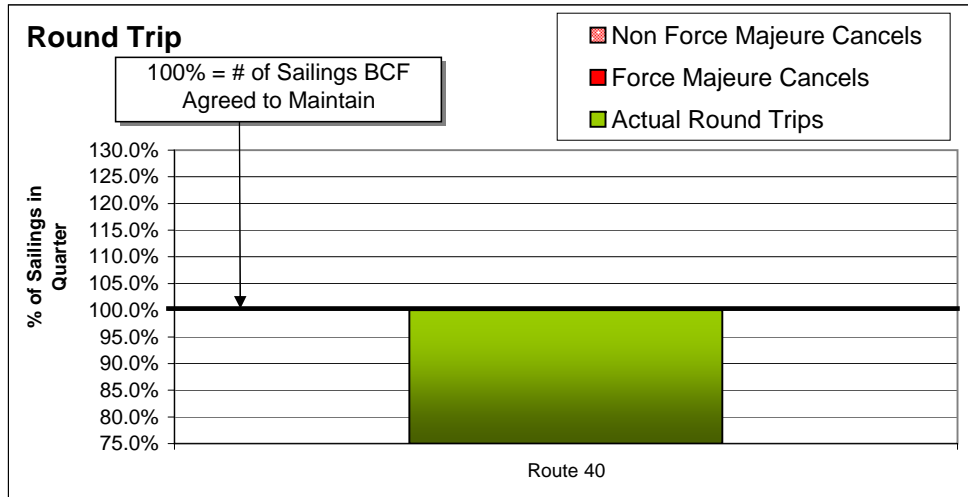
#### On Time Performance

On-time performance figures are NOT available for this route due to the nature of these trips (sailing usually run every 10 mins or less)

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## Appendix 4: Round Trip Service Delivery and On Time Performance for 2nd Quarter - 2004/05 Ending September 30, 2004

### ROUTE GROUP: Route 40



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**Accumulated** = Delays accumulated over the course of the day as a result of an earlier delay

Route 40	Route Description	# of Scheduled Round Trips (RT)	# of Actual RT	Net Extra RT (Short RT)	% Sailings Overloaded
Route 40	Port Hardy - Mid Coast	28.50	28.50	0.0	0.0%

